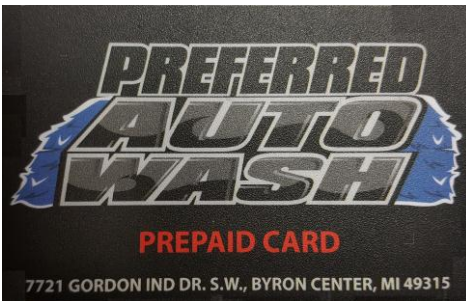




A quick overview of Preferred Auto Wash's fully automatic wash bay

GET STARTED

To get started your company will need to issue a Preferred Auto Wash Prepaid Card to each tractor. If you do not have a prepaid card please ask your administrator how to obtain one.



HOW TO USE THE AUTOMATIC WASH BAY

1. If it is your first time using our automatic wash bay you will need to come during our regular business hours so our staff can give you a quick overview of how to use the wash. Normal business hours are Monday-Friday 8am-6pm and Saturday 8am-3pm Eastern Standard Time. Your card will not be activated for 24 hour use until you have completed an overview with our staff.
2. Pull up to the kiosk mounted on the attendant station and swipe your card. Follow the on-screen instructions.
3. If you wish to have your trailer washed enter the trailer number. If not, push 0 (zero).
4. Make sure all windows and doors are securely closed.
5. Tune your radio station to 106.3 and wait for the stoplight to turn green.
6. Listen to the pace announcement and follow the pace lights mounted on the wall on the left side of the bay. Make sure you keep up with the pace announcement. If you go too slow your wash may time out. Typical tractor/trailer washes take less than 5 minutes.
7. Do not stop or exit your vehicle while it is inside the wash bay.
8. Proceed through the entire wash.
9. Upon exiting the wash bay do not start to turn until your front tires hit the painted line at the end of the outlined exit lane. Do not stop your vehicle outside the wash bay or it will prevent the vehicle behind you from exiting and their wash may time out.
10. If the wash has malfunctioned in any way or if you see damaged equipment please call (616) 878-7154 or notify a member of Preferred's staff immediately.
11. Once you have completed your first wash your card will be activated for 24/7 use.
12. If your card is lost or stolen please call (616) 878-7154 or notify your administrator immediately.